

Substitute for Form PTO 1449

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

**Complete if Known**

Application No.	09/944,836
Filing Date	08-31-2001
First Named Inventor	Burgin, Daniel
Art Unit	2179
Examiner Name	Tran, Mylinh T.
Attorney Docket No.	1160215/0531072

**U.S. PATENT DOCUMENTS**

Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code <sup>2</sup> (if known)			
		US- None			

**FOREIGN PATENT DOCUMENTS**

Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)				
		None				

**OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS**

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T <sup>6</sup>
		None	

**CONVERGYS CROSS REFERENCE DOCUMENTS**

Examiner initials	Cite No.	
/MT/	1	<del>U.S. Application Serial No. 09/944,676 filed 08-31-2001; Burgin</del>
	2	<del>Application for U.S. Application Serial No. 09/944,676</del>
	3	<del>Information Disclosure Statement dated 11-08-2001 for U.S. Application Serial No. 09/944,676</del>
	4	<del>Information Disclosure Statement dated 04-23-2002 for U.S. Application Serial No. 09/944,676</del>
/MT/	5	<del>Information Disclosure Statement dated 10-23-2002 for U.S. Application Serial No. 09/944,676</del>

EXAMINER SIGNATURE /Mylinh Tran/DATE CONSIDERED 08/04/2009

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

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<b>Attorney Docket No.</b>	

<b>Sheet</b>	<b>2</b>	<b>of</b>	<b>3</b>
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/M.T./	6	Office Action dated 05-14-2003 for U.S. Application Serial No. 09/944,676
	7	Information Disclosure Statement dated 08-07-2003 for U.S. Application Serial No. 09/944,676
	8	Office Action dated 08-19-2004 for U.S. Application Serial No. 09/944,676
	9	Office Action dated 11-04-2004 for U.S. Application Serial No. 09/944,676
	10	Office Action dated 03-14-2005 for U.S. Application Serial No. 09/944,676
	11	Office Action dated 07-08-2005 for U.S. Application Serial No. 09/944,676
	12	Information Disclosure Statement dated 12-15-2005 for U.S. Application Serial No. 09/944,676
	13	Information Disclosure Statement dated 01-09-2006 for U.S. Application Serial No. 09/944,676
	14	Office Action dated 03-17-2006 for U.S. Application Serial No. 09/944,676
	15	Information Disclosure Statement dated 02-22-2006 for U.S. Application Serial No. 09/944,676
	16	Office Action dated 06-19-2007 for U.S. Application Serial No. 09/944,676
	17	<b>U.S. Application Serial No. 09/945,032 filed 08-31-2001; Burgin</b>
	18	Information Disclosure Statement dated 11-08-2001 for U.S. Application Serial No. 09/945,032
	19	Information Disclosure Statement dated 04-23-2002 for U.S. Application Serial No. 09/945,032
	20	Information Disclosure Statement dated 10-23-2002 for U.S. Application Serial No. 09/945,032
	21	Information Disclosure Statement dated 08-15-2003 for U.S. Application Serial No. 09/945,032
	22	Office Action dated 12-10-2004 for U.S. Application Serial No. 09/945,032
	23	Office Action dated 08-09-2005 for U.S. Application Serial No. 09/945,032
	24	Information Disclosure Statement dated 10-31-2005 for U.S. Application Serial No. 09/945,032
	25	Office Action dated 12-22-2005 for U.S. Application Serial No. 09/945,032
	26	Information Disclosure Statement dated 03-24-2006 for U.S. Application Serial No. 09/945,032
	27	Office Action dated 06-09-2006 for U.S. Application Serial No. 09/945,032
	28	<b>U.S. Application Serial No. 10/272,373 filed 10-16-2002; Watler</b>
	29	Application for U.S. Application Serial No. 10/272,373
	30	Information Disclosure Statement dated 08-15-2003 for U.S. Application Serial No. 10/272,373
	31	Office Action dated 06-21-2004 for U.S. Application Serial No. 10/272,373
	32	Office Action dated 06-20-2005 for U.S. Application Serial No. 10/272,373
	33	Information Disclosure Statement dated 02-13-2006 for U.S. Application Serial No. 10/272,373
/M.T./	34	Office Action dated 10-20-2006 for U.S. Application Serial No. 10/272,373

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/M.T./	35	<del>Office Action dated 08-13-2007 for U.S. Application Serial No. 10/272373</del>
	36	<del>U.S. Application Serial No. 11/198,934 filed 08-05-2005; Claridge</del>
	37	<del>Application for U.S. Application Serial No. 11/198,934</del>
	38	<del>Information Disclosure Statement dated 08-05-2005 for U.S. Application Serial No. 11/198,934</del>
	39	<del>Information Disclosure Statement dated 07-06-2006 for U.S. Application Serial No. 11/198,934</del>
	40	<del>Information Disclosure Statement dated 11-13-2007 for U.S. Application Serial No. 11/198,934</del>
	41	<del>PCT/US02/10727</del>
/M.T./	42	<del>PCT/US02/10728</del>

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